Express Nabs Inavero's 2018 Best of Staffing® Talent Designation

Job Seekers Give Company Top Marks for Second Consecutive Year

OKLAHOMA CITY, Feb. 15, 2018—Staffing giant Express Employment Professionals once again secured Inavero's Best of Staffing® Talent Award for providing superior service to job seekers.

Presented in partnership with CareerBuilder, <u>Inavero's Best of Staffing Talent</u> winners have proven to be industry leaders in service quality based entirely on ratings provided by the permanent and temporary employees they've helped find jobs.

On average, job seekers who work with winning agencies are 1.7 times more likely to be completely satisfied with the services provided compared to those placed by non-winning agencies. Less than 2 percent of all staffing agencies in the U.S. and Canada earn the Best of Staffing Award for service excellence.



Focused on helping connect people with the right jobs to further their career, Express received satisfaction scores of 9 or 10 out of 10 from 67 percent of their placed job candidates, significantly higher than the industry's average of 45 percent.

"It's an incredible honor to be recognized by our associates for this award, and we thank our wonderful franchisees for their tireless dedication to providing hope through employment," said Bob Funk, CEO of Express, and a former chairman of the Federal Reserve Bank of Kansas City. "We take great pride in our process of matching quality candidates with reputable companies and hope to achieve an even higher satisfaction rating in 2019."

With a tight labor market and growing economy, finding the right recruiting partners is critical to success, according to Inavero's CEO Eric Gregg.

"Best of Staffing winners prove they provide consistently remarkable service to their clients and job candidates, and I couldn't be more proud to feature them on BestofStaffing.com," he said.

If you would like to arrange for an interview with Bob Funk to discuss this topic, please contact Sheena Karami, Director of Corporate Communications and PR, at (405) 717-5966.

About Robert A. Funk

Robert A. "Bob" Funk is chairman and chief executive officer of Express Employment Professionals. Headquartered in Oklahoma City, the international staffing company has more than 800 franchises in the U.S., Canada and South Africa. Under his leadership, Express has put more than 6 million people to work worldwide. Funk served as Chairman of the Conference of Chairman of the Federal Reserve and was also the Chairman of the Federal Reserve Bank of Kansas City.

About Express Employment Professionals

Express Employment Professionals puts people to work. It generated \$3.4 billion in sales and employed a record 540,000 people in 2017. Its long-term goal is to put a million people to work annually. For more information, visit ExpressPros.com.

About Inavero

The Inavero team administers more staffing agency client and talent satisfaction surveys than any other firm in the world, reporting on more than 1.2 million satisfaction surveys from staffing agency clients and job seekers each year. Committed to delivering ongoing value to the industry, Inavero is proud to serve as the American Staffing Association's exclusive service quality partner.

About Best of Staffing

Inavero's Best of Staffing® Award is the only award in the U.S. and Canada that recognizes staffing agencies that have proven superior service quality based entirely on ratings provided by their clients and job candidates. Award winners are showcased by city and area of expertise on BestofStaffing.com—an online resource for hiring professionals and job seekers.